



Useful Information for Families

Entry to the museum is always free of charge.

We may charge for admission to specific events but we will always advertise this very clearly. At such times, entry to the museum galleries remains free.

The majority of the printed information available on-site is provided bilingually (English and Welsh).

Prams, Buggies and other useful information

We can provide a storage area for prams/buggies etc if requested.

The entire first floor of the new building is on one level, with no steps or ramps to negotiate. The historic Winding House is accessed via a ramp. There is a glass lift to the first floor where the toilets are located.

Two children's high chairs are available in the coffee shop.

Visitors who are using the coffee shop are welcome to provide their own baby/toddler food for the children in their group.

Visitors who would like to bring their own food/drink can use a small 'picnic' area upstairs – but are advised to ring ahead to check that it will be available during their visit.

We can offer a comfortable seating area upstairs for feeding babies, or you are more than welcome to use the coffee shop if you would like to have some refreshment at the same time!

Gift Shop/Coffee shop:

The gift shop provides a range of gift products at a range of prices. The shop accepts cash or credit/debit cards.

The coffee shop offers a range of hot and cold drinks as well as a selection of cakes, biscuits, crisps and toasted tea-cakes all of which are updated regularly. Coffee is served in cafetieres and we also offer milkshakes, fruit juices and squash.

Galleries

The galleries tell the history of the County Borough in an engaging way. As well as the text and images, there are a wide variety of interactives for all ages to enjoy - from dressing up and making clay pots, to smelling herbs and IT interactives. We also have several regularly updated children's trails around the museum aimed at all ages.

Small movable steps are available in the galleries to enable children to more comfortably reach some of the higher interactive areas and see some of the panels more clearly.

Events

Please visit the [Events](#) section of our website for the latest family friendly events.

Cloakroom

A cloakroom is available immediately at the top of the stairs, for storage of coats and other items. Please note that it is not ordinarily kept locked and is accessible to other museum visitors.

Toilet and baby changing facilities

The ladies' toilets have 3 toilet cubicles and 2 sinks.

The Accessible toilet has a pull-down baby changing table located on the wall furthest from the toilet. Nappy sanitary bins are available for disposal of waste.

The men's toilets has one cubicle and 2 different height urinals – one designed for child use. There are also 2 sinks.

Function suite

The function suite is often used for our specific event activities. It has plenty of room for pushchairs/prams and is located immediately adjacent to the lift, stairs and toilets.

Address	Winding House, Cross Street, New Tredegar, NP24 6EG
Telephone	01443 822 666
Fax	01443 828 216
Email	windinghouse@caerphilly.gov.uk
Website	www.windinghouse.co.uk
Grid Reference	SO 147 027
Opening Hours	10am – 5pm Monday – Friday 11am – 4pm Saturday - Sunday
Twitter	@WindingH
Facebook	www.facebook.com/WindingH